

About Us

We help our partners turn vision and intent into action and results.

Our services are designed to help our clients grow and thrive in challenging environments and to advance their resilience, adaptability, and long-term impact. We deliver creative and customized solutions to inspire learning, and we also use technology as a tool for delivering interactive instruction, ongoing collaboration, and insightful conversation.

Our projects often focus on strengthening networks, fostering community engagement, and facilitating dialogue across groups with varied perspectives, life experiences, backgrounds, and interests.

We value our clients as visionaries, leaders, and experts in their respective fields.



The UMass Donahue Institute

Established in 1971, the UMass Donahue Institute is a public service, research, and economic development arm of the University of Massachusetts. Our mission is to foster healthy communities and support economies that alleviate poverty and promote opportunity. In collaboration with partner organizations and clients, we carry out our mission through research, education and training, capacity building, and direct services to strengthen our collective impact. For more information: www.donahue.umass.edu.



Contact Us

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Organizational & Community Solutions

Partnering with mission-driven organizations, public agencies, and community groups to create cultures and systems that advance learning, effectiveness, impact, and sustainability.

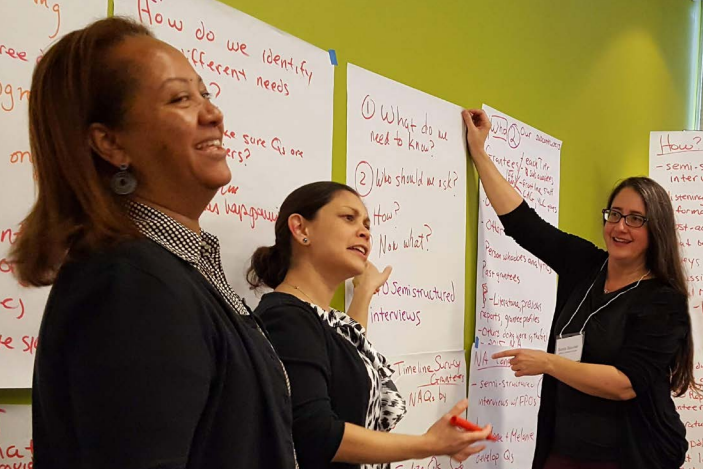
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Donahue Institute



Our Services

Organizational Capacity Building

Our Organizational Capacity Building Services are designed to strengthen your organization's effectiveness, resilience, and long-term impact:

- Professional development and coaching
- Leadership development and succession planning
- Organizational learning and communities of practice
- Systems design, staffing, and organizational structure
- Grant writing

Project Management

Our Project Management services provide comprehensive support to ensure your initiatives are executed efficiently and effectively, from planning to completion:

- Planning and scope management
- Project lifecycles
- Cost management
- Risk management
- Event management and facilitation

Instructional Design and eLearning

Our Instructional Design and eLearning services leverage technology and innovative approaches to create engaging, effective learning experiences across various platforms:

- Learning Management System (LMS): Selection and administration
- Continuing education accreditation support
- Virtual, in-person, and blended learning
- Interactive eLearning design and development
- Print/digital materials
- Video production and editing support

Nonprofit Sustainability Center



Our Nonprofit Sustainability Center facilitates sustainability planning processes and develops customized tools to support nonprofit resilience and effectiveness. We focus on building organizational capacity to anticipate future challenges, adapt to change, and maintain impactful programs for long-term success:

- Strategic, sustainability, and scenario planning
- Strategic communications
- Community engagement and mobilization
- Nurturing partnerships and coalitions
- Participatory evaluation
- Funding models and diversifying resources

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