

## About Us

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We help our partners turn vision and intent into action and results.

Our services are designed to help our clients grow and thrive in challenging environments and to advance their resilience, adaptability, and long-term impact. We deliver creative and customized solutions to inspire learning, and we also use technology as a tool for delivering interactive instruction, ongoing collaboration, and insightful conversation.

Our projects often focus on elevating the voices of and building networks among historically disadvantaged communities and among individuals of diverse economic and educational backgrounds.

We value our clients as visionaries, leaders, and experts in their respective fields.



## The UMass Donahue Institute

Established in 1971, the UMass Donahue Institute is a public service, research, and economic development arm of the University of Massachusetts. Our mission is to advance equity and social justice, foster healthy communities and support inclusive economies that alleviate poverty and promote opportunity. In collaboration with partner organizations and clients, we carry out our mission through research, education and training, capacity building, and direct services to strengthen our collective impact. For more information: [www.donahue.umass.edu](http://www.donahue.umass.edu).



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## Contact Us

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## Organizational & Community Solutions

Partnering with mission-driven organizations, public agencies, and community groups to create cultures and systems that advance learning, effectiveness, impact, and sustainability.

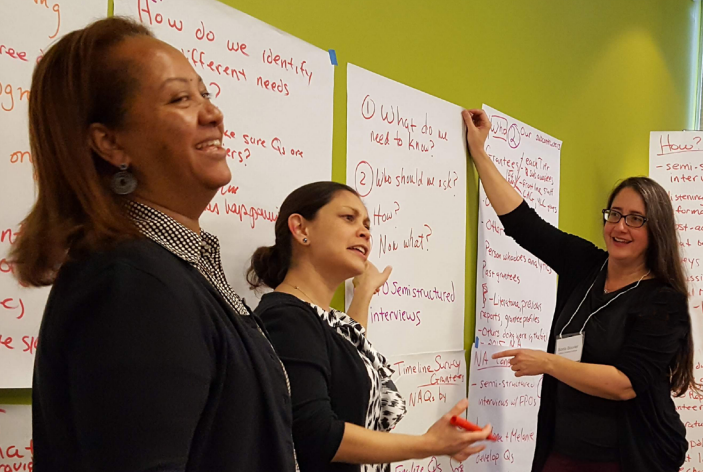
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Donahue Institute  
Organizational and  
Community Solutions

[www.donahue.umass.edu/ocs](http://www.donahue.umass.edu/ocs)

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Donahue Institute



## Our Services

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### Organizational Capacity Building

- Professional development and coaching
- Leadership development and succession planning
- Advancing equity
- Organizational learning and communities of practice
- Systems design, staffing, and organizational structure
- Fund development and grant writing

### Project Management

- Planning and scope management
- Project lifecycles and methodologies
- Cost management
- Risk management
- Integration management
- Event management and facilitation

### Instructional Design and eLearning

- Instructional design
- Learning Management System (LMS): Selection and administration
- Continuing education accreditation support
- Virtual, in-person, and blended learning
- Interactive eLearning design and development
- Print/digital materials
- Video production and editing support
- Custom templates

### Nonprofit Sustainability Center



Nonprofit  
Sustainability Center

- Strategic, sustainability, and scenario planning
- Strategic communications
- Community engagement and mobilization
- Nurturing partnerships and coalitions
- Participatory evaluation
- Funding model and diversifying resources

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