

About Us

Our mission is to advance organizational learning and productivity by bringing together needed expertise to work collaboratively with our clients to build solutions. We apply our expertise in the corporate and public sectors; consulting to community organizations; government offices; and global corporations.

Our team offers deep expertise across a range of organizational development and learning topics. Some core areas are:

- ▶ Assessments and coaching
- ▶ Change management
- ▶ Conference planning
- ▶ Curriculum development
- ▶ Custom on-demand e-Learning modules
- ▶ Learning needs analysis
- ▶ Multi-tiered leadership development
- ▶ New manager onboarding and skill development
- ▶ Strategic planning
- ▶ Team building/intervention

We are an approved service provider through the federal General Services Administration (GSA) and the Massachusetts Operational Services Division (OSD).



The UMass Donahue Institute

Established in 1971, the UMass Donahue Institute is a public service, research, and economic development arm of the University of Massachusetts. Our mission is to apply theory and innovation to solve real world challenges and enable our clients to achieve their goals and aspirations. We serve clients in the public, nonprofit, and private sectors in the Commonwealth and throughout the nation and the world. For more information: www.donahue.umassp.edu.

Contact Us

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Organizational Development & Learning Solutions

Bringing needed expertise to clients for collaborative solutions.



UMASS DONAHUE INSTITUTE
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www.donahue.umassp.edu/odls



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Our Services

Organizational Development Consulting

A dynamic process that both creates and manages transformation. We help leaders and organizations articulate goals and initiate change and prepare them to anticipate, understand and respond to all phases of change.

- ▶ Organizational Needs Assessment
- ▶ Strategic Planning
- ▶ Talent Management

Collaborative Learning Solutions

By working collaboratively with our clients, we understand their goals and build solutions that integrate best practice programs, tools and virtual learning.

- ▶ Leadership & Management Development
- ▶ Competency-based Skill Development
- ▶ Virtual Learning

Event Management

An event is never just an event. There's always a message behind why it's happening. All of our events begin with an end goal and are customized precisely for your audience, objectives, and desired participant experience.

- ▶ Conference Planning
- ▶ Group Facilitation
- ▶ Project Management

The Coaching Center

We take a custom approach to coaching by understanding the client's development goals and then choosing the appropriate assessment instrument and number of coaching interventions to meet those goals.

Our senior coaches have an average of 15–20 years of experience and most are ICF certified. We provide a wide range of delivery options from 1X1 coaching, group sessions, in-person or virtual facilitation.

Our Virtual Learning Services

E-Learning modules: Our experts can custom build e-Learning modules to focus on your organization's unique learning needs that your employees can access 24/7.

Webinars: We offer programs designed for today's remote workforce that are facilitated in 60–90 minute synchronous modules with highly interactive formats to engage participants most effectively.

Blended Learning: For optimal learning, we can provide a custom solution consisting of any combination of classroom, webinars, and e-Learning modules.

Learning Portals: To enhance the learning experience, we offer our clients custom designed Learning Portals that provide a seamless learning environment to participants.

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